

# **POSITION VACANT:**

Club Duty Manager – 37 hours per week Part-time position with opportunities for career progression

Are you a motivated and experienced leader ready to take the next step in your hospitality career? Bribie Island RSL Club is looking for a dynamic **Duty Manager** to join our dedicated team and help us deliver exceptional service to our members and guests.

# Your key responsibilities

- Oversee the daily operations of the club, ensuring smooth and efficient service.
- Lead, mentor, and motivate staff to achieve excellence in customer service.
- Ensure compliance with all licensing, health, and safety regulations.
- Handle member and guest inquiries and resolve issues professionally.
- Assist in rostering, training, and performance management of team members.
- Support the management team in achieving operational goals.

# To succeed in this role, you will require:

- Proven experience in a supervisory or management role within hospitality or clubs.
- A passion for delivering outstanding customer service.
- Excellent leadership and communication skills.
- Strong problem-solving and decision-making abilities.
- Knowledge of gaming operations and current RSA, RSG certifications.
- Availability to work flexible hours, including evenings, weekends, and public holidays.

## It would be an advantage to have:

- Current R.M.L.V qualification
- Minimum 2 years' experience in a similar role
- CLO Certified

## What We Offer:

- Staff discounts and other benefits.
- Opportunity for growth and development within the Club.
- Competitive salary and opportunities for career progression.
- Be part of a supportive and inclusive team culture.
- Enjoy working in a modern, community-focused venue.
- Ongoing training and professional development opportunities.

*To apply, go to <u>www.bribiersl.com.au</u>* 'Join Our Crew' and submit your application and a current resume.